

Manitoba Blue Cross[®] – Customer E-Service

If you would like to take more of an active role in your Extended Health Plan and your wellness, go online and sign up for Customer E-Service. This online service provides you with tools and resources to keep you informed about managing your plan, your health and helping you save costs.

Managing your plan

Once registered for Customer E-Service, you can easily:

- Submit many claims online
- Register for direct deposit and have claim payments deposited directly to your bank account for faster processing
- Find out what you need to include in your submissions for services that may require more than a receipt
- Check the status of a claim
- View your claim history to find out if you are near or if you have reached any maximum limits (ex. vision or dental)
- Print a temporary ID card and have a new card automatically issued

Managing your health

Besides managing your plan, Customer E-Service can also keep you healthy by providing access to information specific to you and your health needs through My Good Health™. After you have answered a few questions, you will receive a health report with steps to help you become healthier. It also keeps you motivated with interactive calculators and quizzes so you stay on track with your personal health goals.

Managing your savings

Customer E-service also lets you save through the Blue Advantage program. You will have access to deals on medical, vision and a range of other products and services offered by participating service providers across Canada, regardless of whether your plan covers the item or not.

To find the complete list of participating service providers and eligible savings available, while in Customer E-Service select Blue Advantage or visit www.blueadvantage.ca. You will need to present your Blue Cross ID card to the participating providers at point of sale and mention the Blue Advantage program to be eligible for savings. The list of providers and types of savings available are subject to change without notice.

For More
Information...
Blue Cross



(204) 775-0151
(800) 873-2583
www.mb.bluecross.ca

How to Sign up for Customer E-Service

To sign up for Customer E-Service, go to www.mb.bluecross.ca, click on the link on the right hand side of the page and then simply follow the steps to register. You will need your Manitoba Blue Cross ID card handy to complete the registration process. Once registered you can change your password, e-mail address and secret question at any time.



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Boards
ASSOCIATION